





**PATIENT CARE
IS YOUR FIRST
PRIORITY; THAT'S
WHY TECHNOLOGY
IS OURS.**

Today's technology can be challenging, and whether it's wireless, LAN, WAN, data storage, voice or cybersecurity resources, reliable technologies are a necessity for your operation. In an industry with a myriad of applications as demanding and fast-paced as health care, you need stable and responsive systems that work.

Pointcore Technology Services can provide reliable solutions for your everyday challenges. From your EHR system to integrating today's most up-to-date operating platforms, we have you covered. A cost-effective and high-performing environment needs a plan to maintain long-term viability and thrive in a modern world. Use our assess, plan, build and operate framework to accelerate your implementation.

CORE INTEGRATION

You benefit from our relationships, which are designed to provide world-class services across disciplines, all while supporting the ever-changing healthcare landscape.

TECHNOLOGY
SERVICES

HEALTHCARE
TECHNOLOGY
MANAGEMENT

CONSTRUCTION
SERVICES

SUPPLY CHAIN
SERVICES

LEVERAGE OUR EXPERIENCE AND RESOURCES

Our industry-leading healthcare technologists have the experience and resources to reduce costs, mitigate risk and develop a strategic plan for your complete operation. Whether it's IT, network services or a focus on cybersecurity, **we leverage our experience so you can focus on what you do best:** providing excellent patient care.

NETWORK SERVICES

- : **Conduct full technical assessments** of your comprehensive LAN, WAN, voice and wireless environments to inform today's decisions and tomorrow's roadmaps.
- : **Evaluate current and future information demands** to maximize bandwidth needs, making critical data accessible at the point of care.
- : **Provide support for broadband connectivity** to eligible healthcare providers through our Healthcare Connect Fund. This process is difficult to navigate and demands creative positioning.
- : **Reduce your broadband and telecom expenses** and maximize your funding dollars through our proprietary technologies and expertise.

IT SERVICES

- : **Offer vast Epic implementation expertise and support**, including third-party application integration and interface management. Utilize our experience to manage constant regulatory changes.
- : **Leverage our Premier ERP implementation and consulting expertise**, providing access to financial management and supply chain integration capabilities.
- : **Conduct thorough technology assessments** resulting in a strategic roadmap to ensure customized solutions for your organization.
- : **Improve efficiency of IT operations** by a best-in-class governance model.
- : **Extend our expertise, technology and best practices** through managed services and software hosting.

- : **Offer economies of scale** through staffing, clinical benefits and safety features.
- : **Provide 24/7/365 access to service center and support**, staffed by certified experts providing 80% first-call resolution.
- : **Protect your network and data** with cybersecurity technical reviews, intrusion services and governance.



: Leverage proven implementation methodologies to return to “steady state” more quickly post go-live. Eliminate process deviation and decrease implementation time associated with standard process change.



FROM INFRASTRUCTURE TO SUPPORT SERVICES

At Pointcore, we understand your business. The challenges and uniquenesses of health care are vast. Your network and IT systems should be cost-effective and reliable while offering as few surprises as possible. Turn to those who offer experienced experts and a history of success to support all your needs.

OUR SERVICE DEPTH

3.1M ANNUAL EPIC AMBULATORY ENCOUNTERS
24,000 EPIC USERS
3.2M PATIENTS IN EPIC
10.4M RECORDS EXCHANGED ANNUALLY
20,000 SERVICE CENTER CONTACTS PER MONTH
1,000 MILES OF PRIVATE FIBER
80% FIRST-CALL RESOLUTION



POINTCORE

**You take care of patients.
Let Pointcore take care of the rest.**